

Safeguarding Policy

1.0 Introduction

The Turing Trust (TT), as a charity enabling IT-supported learning in sub-Saharan Africa, recognises its responsibility to protect children and other vulnerable persons with whom we may come into contact. We regard keeping them safe and promoting their interests of paramount concern. We are also committed to the protection of children and vulnerable people from exploitative and potentially abusive relationships by ensuring that our staff are carefully selected, trained and supervised in their work activities and through service audits involving the children and young people being supported.

TT consider it the duty of all those employed or involved with the organisation to prevent the physical, sexual or emotional abuse of all children and vulnerable people with whom they come into contact, including reporting any abuse discovered or suspected. We have a strict zero-tolerance stance on all forms of bullying, harassment and exploitation.

The first and most important step is to make the child or vulnerable person safe from harm. In all cases, the effects of significant abuse are known to be deeply disturbing and often long lasting.

This Policy is for use by TT staff in UK and while on overseas visits. This policy is a guide for TT staff, Trustees, volunteers, and partners and a reference for potential partners, beneficiaries and the public. Its purpose is to provide protection from harm, primarily to children and vulnerable adults, and also to TT staff and volunteers and TT itself. It is guidance to realise our belief that all children, as defined in the UNCRC as anyone under the age of 18, even where defined otherwise in national contexts, must be protected from abuse or exploitation. A vulnerable adult is afforded the same protection as a child. A vulnerable adult means a person aged 18 or over who has a condition of the following type:

- i. a learning or physical disability
- ii. a physical or mental illness, chronic or otherwise, including an addiction to alcohol or drugs; or
- iii. a reduction in physical or mental capacity.

This policy is reviewed every two years and any related procedures and their implementation are regularly monitored. The TT Child and Vulnerable Adult Protection Policy has been approved by the TT Board of Trustees. Concordance with the policy is mandatory for all TT staff, Trustees and volunteers and strongly encouraged for staff and volunteers of TT's partner organisations.

2. Principles

- All children and vulnerable adults have an equal right to development and their welfare is always promoted.
- Children and vulnerable adults are protected from any form of sexual, physical, verbal or emotional abuse or exploitation, from adults and other children.
- The health and safety of children and vulnerable adults is always paramount.
- Children and vulnerable adults are empowered to participate freely in decisions which affect their lives, recognising the importance of parents, families and other carers in their lives.
- Children and vulnerable adults are treated with respect, and valued as individuals and equals with respect to the context of their own culture, religion and ethnicity.
- Children and vulnerable adults are empowered to raise and discuss any concerns and are always listened to.
- Any allegation of abuse is treated seriously and dealt with appropriately and promptly. Victims and other involved parties are supported and perpetrators are held to account.
- Investigation of any Child and Vulnerable Adult Protection concern is conducted with reference to national laws and employment rights and immediately referred to relevant statutory authorities where appropriate.
- Staff and volunteers are recruited, supported and trained with respect to the Child and Vulnerable Adults Protection Policy.

3. Child and Vulnerable Adult Protection Code of Conduct

TT staff, Trustees, volunteers, and staff and volunteers of TT's partners must:

- Never hit or physically abuse a child or vulnerable adult in any way.
- Never deliberately place a child or vulnerable adult in danger or at risk of abuse.
- Never have sexual contact or use sexualised language with a child or vulnerable adult.
- Never develop personal relationships with a child or vulnerable adult which could lead to, or constitute abuse.
- Never fondle, hold, kiss, hug or touch a child or vulnerable adult inappropriately.
- Never intentionally behave in a way that frightens or intimidates a child or vulnerable adult.

- Never do things of a personal nature for a child or vulnerable adult that they can do for themselves.
- Never single out a child or vulnerable adult for special treatment.
- Never give a child or vulnerable adult presents or personal items unless authorised by the TT Malawi Manager.
- Never invite a child or vulnerable adult into their home or arrange to see them outside project activities unless authorised by the TT Malawi Manager.
- Never stay alone overnight with a child or children or any vulnerable adult.
- Never take a child or vulnerable adult with them in their car, except in exceptional circumstances.
- Never hire a child or vulnerable adult for any service, or treat in any way which could be deemed exploitative.
- Never use internet resources such as social networking sites to make inappropriate contact with children or vulnerable adults which could lead to or constitute abuse.
- Never use racist, sexist, discriminatory, inappropriate, abusive or offensive language around children or vulnerable adults.
- Never intentionally humiliate or degrade children or vulnerable adults.
- Never smoke, use illegal drugs, consume or be under the influence of alcohol in the presence of children or vulnerable adults.
- Always treat children and vulnerable adults with respect.
- Always listen to children and vulnerable adults and their concerns.
- Always use sensitive language when a child or vulnerable adult reveals a serious issue (such as child abuse or sexual violence).
- Always endeavour to be accompanied by another adult when in the presence of children and vulnerable adults.
- Always deal with any allegations or concerns relating to abuse immediately and appropriately in accordance with the Child and Vulnerable Adult Protection Procedures.
- Always be aware of the health and safety of children and vulnerable adults and ensure that they are protected from harm when they are in our care.
- Always respect the rights of children and vulnerable adults and empower them to be aware of and act upon their rights.

- Always challenge the mistreatment of children and vulnerable adults and report any cases of abuse.
- Always ensure that images of children and vulnerable adults are respectful and obtain permission from a child, vulnerable adult and/or their parent/guardian or carer before using their image. **This applies to images taken in UK or overseas.**

4. Child and Vulnerable Adult Protection Procedures

4.1 Definition of abuse

The Scottish Government’s National Guidance for Child Protection in Scotland gives the following definitions:

Abuse and neglect are forms of maltreatment of a child. Somebody may abuse or neglect a child by inflicting, or by failing to act to prevent, significant harm on the child. Children may be abused in a family or in an institutional setting, by those known to them or, more rarely, by a stranger...The following definitions indicate how the abuse can be experienced by a child but are not exhaustive, as the individual circumstances of abuse will vary from child to child. The same principles apply in relation to the protection of vulnerable adults.

Physical Abuse	Physical abuse may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating, or otherwise causing physical harm to a child or vulnerable adult. Physical harm may also be caused when a parent or carer feigns the symptoms of, or deliberately causes, ill health to a child whom they are looking after. This situation may be described as fabricated or induced illness by the carer.
Emotional Abuse	Emotional abuse is where persistent emotional ill treatment of a child or vulnerable adult causes severe and persistent adverse effects on their emotional development. It may involve conveying to a child or vulnerable adult that they are worthless or unloved, inadequate or valued only in so far as they meet the needs of another person. It may feature age or developmentally inappropriate expectations being imposed on children or vulnerable adults. It may involve causing children or vulnerable adults to feel frightened or in danger, or the exploitation or corruption of children or vulnerable adults. Some level of emotional abuse is present in all types of ill treatment of a child or vulnerable adult, though it may occur independently of the other forms of abuse.
Sexual Abuse	Sexual abuse involves forcing or enticing a child or vulnerable adult to take part in sexual activities, whether or not they are aware of what is happening. The activities may involve physical contact, including penetrative or non-

	penetrative acts. They may include non-contact activities, such as involving children or vulnerable adults in looking at, or in the production of, pornographic material or in watching sexual activities, using sexual language towards a child or vulnerable adult or encouraging children or vulnerable adults to behave in sexually inappropriate ways.
Neglect	Neglect is the persistent failure to meet the basic physical and/or psychological needs of a child or vulnerable adult, likely to result in the serious impairment of their health or development. It may involve a parent or carer failing to provide adequate food, shelter and clothing, to protect a child or vulnerable adult from physical harm or danger, or to ensure access to appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child or vulnerable adult's basic emotional needs. Neglect may also result in a child being diagnosed as suffering from non-organic failure to thrive, where a child has significantly failed to reach normal growth and developmental milestones and where physical and genetic reasons have been medically eliminated. ¹

4.2. Definition of terms in TT's Child and Vulnerable Adult Protection Policy

Term	Definition	Example
UK staff	TT staff and Trustees based in the UK.	TT staff working from TT's office.
UK contracted field office staff	Staff contracted in the UK working in an TT field offices	None at present and none foreseen.
Locally contracted field office staff	Staff contracted locally working in an TT field office.	None at present and none foreseen.
Volunteer	A volunteer who work for TT in the UK or overseas.	A volunteer who helps raise funds or gives talks.
TT Manager	A member of staff who is responsible for managing TT work in Scotland or Malawi.	TT Malawi Manager
Partners	Organisations which deliver projects overseas which receive funding from TT.	Centre for Youth and Development (CYD), Mzuzu Malawi

¹ National Guidance for Child Protection in Scotland.
www.scotland.gov.uk/Publications/2010/05/27095252/2

Partner staff and volunteers	The staff and volunteers of partners.	CYD
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5. Awareness Raising

Partners should pay specific reference to **5.8, 6.16, 7.10, 7.11, and 8.9**

5.1 TT's Child and Vulnerable Adult Protection Policy is freely available to the general public and to all TT staff, Trustees, volunteers, partners and partners' patients. The Child and Vulnerable Adult Protection Policy is available on the TT website and is regularly referenced in appropriate documents.

5.2 All new and existing volunteers in the UK and overseas, whose role involves contact with children and vulnerable adults may be required to participate in training on TT's Child and Vulnerable Adult Protection Policy and are updated on the issues by their TT staff supervisor.

5.3 All TT Managers are responsible for ensuring that their staff have participated in training on child and vulnerable adult protection and have an understanding of the Child and Vulnerable Adult Protection Policy and its implications.

5.4 All new and existing TT staff in identified posts which have regular contact with children and vulnerable adults, including the Child Protection Officers, are required to attend specialised training on child and vulnerable adult protection and may be required to attend further courses on this as necessary.

5.7 TT engages with overseas partners on child and vulnerable adult protection, explaining our commitments and encouraging partners to develop child and vulnerable adult protection policies and procedures which are relevant to their local context and compatible with the United Nations Convention on the Rights of the Child. TT provides partners with assistance on this.

5.8 Child and vulnerable adult protection issues, including health and safety issues, are always considered in relation to any TT event or visit.

5.9 Any person connected with TT must undergo an appropriate level of background check as per their involvement with vulnerable persons. For example, if someone is expected to be interacting with children of vulnerable adults as a part of their role then a Disclosure and Barring Service (DBS) check is required and to be suitably passed before they may commence their role.

6. Prevention Measures

Staff and Volunteer Recruitment

6.1 TT ensures that its employment and recruitment procedures and practices comply with local laws and refer to Keeping Children Safe standards and recommendations.

6.2 Recruitment of both internal and external candidates for posts which have regular contact with children and vulnerable adults must include:

- specifying that posts are disclosure accepted posts for the Rehabilitation of Offenders Act 1974
- making reference to TT's commitment to child and vulnerable adult protection and the Child and Vulnerable Adult Protection Policy in adverts and job descriptions.
- asking specific questions to candidates on their previous experience of working with children, young people or vulnerable adults.
- ensuring that candidates can provide two referees who can comment on their work with children, young people or vulnerable adults.
- ensuring that appointed candidates complete the appropriate disclosure process below
- ensuring that the identity of candidates appointed to identified posts is verified.

6.3 Job offers for posts which have regular contact with children and vulnerable adults are subject to a Disclosure Process which will include Self Disclosure through the application process and, where required, Enhanced Disclosure, or the relevant local checks through the relevant national government agencies where possible. Satisfactory verification of qualifications and work history is also required.

6.4 Any volunteers who are recruited or designated for work with children and vulnerable adults are asked to complete a Self Disclosure form, provide two suitable referees and, where required, complete an Enhanced Disclosure, or the relevant local checks through the relevant national government agencies where possible.

6.5 Any new or existing staff or volunteers who are unwilling to complete the Disclosure Process are not deployed in any position that allows them access to children and vulnerable adults.

TT schools and children's groups

6.6 TT Partners who are involved in meetings with children are always briefed on TT Child and Vulnerable Adult Protection Policy, and are asked to sign the Child Protection Code of Conduct.

Children and vulnerable adults working as Volunteers

6.7 All children and vulnerable adults are supervised by their legal guardian or by a responsible adult nominated by their legal guardian whilst undertaking voluntary work for TT. Adults do not supervise more than six children each.

Communications and Media

6.8 TT ensures that the welfare of children and vulnerable adults is paramount and that their interests and safety always take priority over any editorial requirement.

6.9 The impact and possible consequences of any material which involves a child or vulnerable adult is carefully considered, both before and after publication or broadcast. The risks that children and vulnerable adults may face through their involvement in TT communications are continuously monitored and staff consider these on a case by case basis.

6.10 TT endeavours to ensure that images and/or stories about children and vulnerable adults cannot be misused or exploited.

6.11 Communications about children and vulnerable adults always respect the individual's dignity and identity, and are not degrading. TT always endeavours to ensure that children and vulnerable adults are portrayed as realistically as possible and that language that implies any relationship of power is avoided.

6.12 Any material featuring in TT publications and website are suitable for a general audience, including children.

6.13 TT staff and volunteers, whether in UK or overseas, always:

- seek the consent of parents or legal guardians, or other person in loco parentis (e.g. teacher or group leader) before interviewing children and vulnerable adults, or taking film, photograph or sound recordings in which they appear. Where practical, permission should be in writing.
- seek the consent of parents or legal guardians, or other person in loco parentis, before publishing any materials in which the children and vulnerable adults appear.
- seek the consent of a child or vulnerable adult for their participation and respect any refusal to take part.
- ensure that they do not give any financial inducement to the child, vulnerable adult or parent/guardian to secure consent.
- obtain permission from the head teacher for any filming or interviewing on school premises during school hours.
- approach the gathering of material in a sensitive manner and consider the impact the recounting of their experiences may have on a child or vulnerable adult.

- take steps to minimise any distress that may be caused by taking part in an interview.
- are aware that certain children and vulnerable adults may need extra protection (for example, political refugees or those suffering from diseases).
- conceal the identity and location of children and vulnerable adults (for example withholding or changing names) when revealing their identity has the potential to lead to any risk or distress.
- take additional steps to establish any potential risks where it is not possible to obtain individual permissions (for example in large group shots taken from a distance) and conceal the identity and location of the children and vulnerable adults to mitigate any risks.
- endeavour to use images in which children are adequately clothed.
- consider the messages that are being communicated about children and vulnerable adults and ensure that these are fair and avoid stereotype or discrimination.

6.14 TT partner agreements specify that all Partners should have child and vulnerable adult protection measures in place and should eventually produce and implement their own child and vulnerable protection policy. Partners must agree to abide by the TT Policy and Code of Conduct.

7. Reporting

7.1 TT staff and volunteers have a duty to ensure that the TT code of conduct is adhered to throughout the organisation.

7.2 TT staff and volunteers should respond sensitively to any Child Protection issue that they witness or is disclosed to them and treat the issue confidentially. If a child or vulnerable adult discloses that he or she is being abused, TT staff and volunteers should:

- stay calm,
- listen carefully and take the allegation seriously,
- not promise to keep it secret but explain that they need to tell someone else,
- stress that the individual was right to tell them, that they have taken it seriously and that they have understood what they have been told,
- only ask questions for clarity and not ask for explicit details,
- reassure the individual that they will take steps to help them and tell them what will happen next.

7.3 TT staff and volunteers should be confident that the serious disclosure of any allegation will not impact on their position or reputation within TT.

7.4 Any volunteer who witnesses or is informed of any potential breach of the Child Protection Code of Conduct, or has any kind of complaint in this regard, must complete the Safeguarding Concern Report Form and inform their designated TT supervisor of the concern as soon as possible.

7.5 TT managers, supervisors or volunteer coordinator must inform a Trustee of any allegation or concern immediately so that the concern can be managed with the necessary urgency.

7.6 A named Trustee is responsible for the management of the investigation of any concern. Staff and volunteers should not seek to conduct their own investigation or discuss the issue with any other parties such as other members of staff or volunteers. Investigations will be conducted as per the recommendations of the Safeguarding Partnership Board available here: https://www.proceduresonline.com/jersey/adults/pdfs/sg_invest.pdf

7.7 The Scotland Administrator and Malawi Manager are responsible for ensuring that all records of any breach of the code of conduct, in Scotland or Malawi respectively, are full and detailed, are treated confidentially and stored securely.

7.8 Partners must inform TT of any child and vulnerable adult protection concerns that occur within TT-funded projects as soon as possible.

7.9 Any child and vulnerable adult protection concern relating to Partners which is raised by staff, volunteers or members of the public must be properly recorded and raised with the Administrator/Manager or Trustee who will manage any response to this.

7.10 Reports should be made to a staff member or similar person in a role of responsibility who will then escalate the issue to the CEO or board level as appropriate. Reports can be made anonymously through the contact form here: www.turingtrust.co.uk/contact where they will be forwarded to the CEO. Reports may be made in any form suitable to the reporter be it writing or verbally. These will then subsequently be transcribed into the standard Safeguarding Concern Report Form.

8. Responding to Concerns

8.1 A named Trustee is responsible for ensuring that a thorough investigation of any concern is conducted as soon as possible where there has been a breach of the Code of Conduct by a member of staff or a volunteer. The Trustee should always refer any reported concern to the Convenor of the Board who may decide to report this to the Board of Trustees.

8.2 In some instances it may also be necessary for the Trustee to ensure that the concern is immediately referred to the relevant statutory authorities (i.e. Police or Child Welfare Authority) to ensure that the child or vulnerable adult is protected from any further harm. In these instances, the Trustee should always refer any reported concern to the Convenor of the Board who will report this immediately to the Board of Trustees.

8.3 It may be necessary for a member of staff to be suspended whilst an investigation is taking place. Any suspension will be as brief as possible and will be on full pay. Any action taken will be in line with the TT Disciplinary, Appeal and Grievance Procedure.

8.4 It may be necessary for a volunteer to be suspended whilst an investigation is taking place. Any suspension will be as brief as possible.

8.5 TT will endeavour to ensure that any child, vulnerable adult or other party who has been affected by any breach of the code of conduct is given immediate and appropriate support and care and that steps are taken to ensure that the child or vulnerable adult will receive appropriate long term support where necessary.

8.6 TT will endeavour to ensure that any member of TT staff or volunteer who has been suspended whilst an investigation is taking place is given appropriate support. It should be clear that suspension during an investigation does not constitute disciplinary action or imply guilt and if no breach has taken place, records of any investigation will be destroyed with one year of the investigation.

8.7 The Trustee is responsible for ensuring that a full investigation report is produced, which will be reviewed by the appropriate line manager and senior staff members. Any investigation will always be conducted with reference to national laws and employment rights and where any concern could constitute a criminal act the details will be immediately referred to any relevant statutory authorities.

8.8 Following full investigation, TT may implement the relevant disciplinary action for staff. Staff have the right to respond to this as appropriate.

8.9 Where a concern relates to any volunteer, TT may choose to end the volunteer relationship.

8.10 Relevant details of reports and investigations will be kept on a safeguarding register that will be anonymised as necessary but enable the organisation to track and monitor any safeguarding issues over time.

TT Partners

8.10 Partners should report the outcome of any internal investigation regarding a Child and Vulnerable Adult Protection concern to TT as soon as possible. TT expects Partners to ensure that appropriate actions are taken in relation to any concern and to report the action taken to TT. In cases where TT judges that sufficient actions have not been taken, TT may choose to end a partner relationship.

Reviewed Biennially	Board of Trustees
Policy Date	September 2018
Next Policy Review Date	September 2020